

## Refund Policy

### Development House League/ Training Program

- All eligible refunds have a deduction of administration fee of \$50 CAD per player in addition to 3% of total amount of original order.
- After Week 2, all registrations are partially refunded based on number of sessions attended in addition to a deduction of administration fee of \$50 CAD per player in addition to 3% of total amount of original order.
- After Week 4, only credit is provided, no monetary refund is applicable.

### Development/Competitive

- Installments are non-refundable.
- Gear/clothing items are non-refundable.
- Releasing players must be in written form through an email to the registrar of the club and it is conducted under the Peel Halton Soccer Association approved dates

### General Policy

- No refund is granted if a player has been suspended by Auriga Football Club, Peel Halton Soccer Association, and/or Ontario Soccer Association
- Exceptions are granted for unique cases such as injury or illness (doctor's note must be provided). Please contact our office for more details.
- Requests for refund must be made in writing to [info@aurigafootballclub.com](mailto:info@aurigafootballclub.com).
- Please allow 2 weeks for a refund to show on your bank statement.